



Dear Resident,

It seems over the past few weeks there has been some confusion in regards to the new luxury amenity we have added to Axiom at Capitol Yards.

You may or may not have experienced Valet Waste's services at other communities. This program has been designed to help all of us and ensure that our community stays clean and beautiful.

One outstanding benefit to having this service at our community is the recycling program. As you know it is very important for us to be recycling. Valet Waste will pick up your recycling up to 5 nights a week and bring it to the appropriate recycling area. This will allow our community to minimize our carbon footprint and do our best to help the environment. As a community and management company we strive to do everything possible to be an eco friendly community.

As a supplement to the recycling, the new trash collection method will prevent leaks and stains from trash bags on the carpets. Additionally you will no longer have to deal with messy, smelly trash rooms and jammed trash chutes.

With Valet Waste, our waste stream will be in a controllable environment and will allow our staff to spend less time cleaning the carpeted hallways, trash rooms and chutes and more time on fulfilling requests and work orders for you.

Just like any other service, garbage removal is becoming more expensive. Therefore, we needed to implement a trash fee of \$25/month beginning August 1<sup>st</sup> on your utility bill. We decided to add a valuable trash removal service at the same time to maximize the convenience. Current residents will not be charged \$25 trash fees until renewal. At the time of renewal we will take into account any increase you might have and subtract the \$25 from it so the overall increase to you will be the same.

We have the best interest for you and the community in mind and are continually trying to improve your experience living at Axiom at Capitol Yards. We ask that you please keep an open mind and give the service 30 to 40 days before making any judgment on the service.

Valet Waste will also be hosting a resident happy hour this upcoming Wednesday night. This will be hosted in the clubroom from 5:30pm to 7:30pm. Representatives from Valet Waste will be on hand to answer any questions you may have about the service. We look forward to seeing you there.

Sincerely,

Lauren Smith

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